

Care Management Fee						
10% of your Support at Home Subsidy						
Clinical Supports (per Hour) 0% Participant Contribution						
Service Type	Morning 6am–2pm	Evening 2pm–10pm	Overnight 10pm-6am	SAT	SUN	Public Holiday
Registered Nurse	\$192.00	\$216.00	\$220.80	\$288.00	\$336.00	\$384.00
Nursing Assistant	\$120.00	\$138.00	\$144.00	\$180.00	\$210.00	\$270.00
Independence Services (per Hour) 5% to 50% Participant Contribution						
Assistance with self-care and activities of Daily Living	\$120.00	\$138.00	\$144.00	\$180.00	\$210.00	\$270.00
Assistance with the self-admin of medication	\$120.00	\$138.00	\$144.00	\$180.00	\$210.00	\$270.00
Continence Management (non-clinical)	\$120.00	\$138.00	\$144.00	\$180.00	\$210.00	\$270.00
Accompanied Activities	\$120.00	\$138.00				
Digital education and support	\$120.00	\$138.00				
Assistance to maintain personal affairs	\$120.00	\$138.00				
Transport Fees	\$120.00 per hour billed in 15 minute increments Monday-Friday only					
Everyday Living Services (per Hour) 17.5% to 80% Participant Contribution						
General House Cleaning	\$120.00	\$138.00				
Laundry Services	\$120.00	\$138.00				
Shopping Assistance	\$120.00	\$138.00				
Repairs & Maintenance	\$96.00					
Meal Preparation	\$120.00	\$138.00	\$144.00	\$180.00	\$210.00	\$270.00

PERSONAL SERVICES

Henley Care employs highly skilled and qualified care staff on-site that are able to assist you in a wide range of service options based on your individual preferences and needs.

Standard Personal Services include (but aren't limited to):

Personal Care Workers provide:

- Medication assistance.
- Daily domestic tasks, including- linen changes, laundry services, household duties.
- Assisting with communication aids
- Provide individualised personal care including, hygiene assistance.
- Monitor health & well-being, report concerns to RN or CCM on duty.
- Social activities & support.
- Transport services.
- Meal preparation, nutritional support.

Clinical Registered Nurses provide:

- Home safety checks including hazard identification.
- Wound assessment & ongoing management.
- Continence assessments & recommendations.
- Catheter care.
- Vital signs monitoring.
- Diabetes management.
- Infection prevention & control.
- Medication management & administration.
- Emergency management of acute care episodes.
- Liaise with ambulance service and hospital emergency department as required.

Funding Per Quarter	Daily Funding	Quarterly Funding*	Care Mgt Fees	Funds for Services
Transitioned Home Care Package Recipients (Pre November 2025)				
Level 1	\$30.10	\$2,746.63	\$274.66	\$2,471.97
Level 2	\$52.93	\$4,829.86	\$482.99	\$4,346.87
Level 3	\$115.22	\$10,513.83	\$1,051.38	\$9,462.45
Level 4	\$174.68	\$15,939.55	\$1,593.96	\$14,345.59
Support at Home Classifications and Basic Subsidy Rates (Post 1 November 2025)				
1	\$29.40	\$2,682.75	\$268.28	\$2,414.47
2	\$43.93	\$4,008.61	\$400.86	\$3,607.75
3	\$60.18	\$5,491.43	\$549.14	\$4,942.29
4	\$81.36	\$7,424.10	\$742.41	\$6,681.69
5	\$108.76	\$9,924.35	\$992.44	\$8,931.91
6	\$131.82	\$12,028.58	\$1,202.86	\$10,825.72
7	\$159.31	\$14,537.04	\$1,453.70	\$13,083.34
8	\$213.99	\$19,526.59	\$1,952.66	\$17,573.93
Restorative Care Pathway	\$53.67	\$4,897.39	\$489.74	\$4,407.65
End-of-Life Pathway	\$298.04	\$27,196.15	\$2,719.62	\$24,476.53

- Listed figures are indicative only. Support at Home classifications have an annual funding amount and budgets are provided on a quarterly basis (annual amount divided by 4 quarters).

CARE MANAGEMENT

Care management includes the following components:

- Reviewing the Home Care Agreement
- Providing a point-of-contact for the client or their support network.
- Developing individualised personal Care Plan and budget.
- Identifying and addressing risks to the client's safety.
- Coordination and Scheduling of Services.
- Arranging social activities, support services & respite as required.
- Liaising with GP's, Medical specialist & Allied health clinicians.
- Ensuring all documentation is meeting Aged Care standards & is up to date.
- Ensuring care is aligned with other supports.
- Supporting end of life choices and ensuring appropriate documentation is completed.

CLIENT CONTRIBUTION

Your contribution rate is determined by the Government (Services Australia). It is based on the type of service you wish to receive, your pension status as well as your income and asset assessment. You will need to pay contributions at your assessed rate for services received from the Everyday Living and Independence categories. You do not need to pay any contribution towards services received from the Clinical category.

TERMS AND CONDITIONS

1. Fees and charges will be reviewed from time to time based on changes to labour rates and CPI.
2. All above rates are GST Exclusive. GST will be applied to selected services based on the ATO guidelines.
3. To avoid being charged for cancelled visits we require 24 hours notice.
4. Services are subject to availability of staffing and transportation.