

SCHEDULE OF FEES – As of 1st November 2023

Rates indicated are \$ per hour (minimum charge 10 minutes – then 5 minute increments after that)

SERVICE TYPE	Weekday – Monday to Friday			SAT	SUN	Public Holiday
	Morning 6am-2pm	Evening 2pm-10pm	Overnight 10pm-6am			
Care Work	\$68.82	\$81.86	\$83.25	\$96.43	\$110.60	\$150.99
Nursing Care	\$119.18	\$134.03	\$139.39	\$168.22	\$192.75	\$223.14
Short Service Charge	All services less than 30 minutes incur a \$5.00/service charge This covers the additional rostering, invoicing and administration involved managing multiple services per hour					
Transport Fees	\$1.10 per kilometer (subject to availability) Travel times are charged at the applicable staffing rate above					

PERSONAL SERVICES

Henley Care employs highly skilled and qualified care staff on-site that are able to assist you in a wide range of service options based on your individual preferences and needs.

Standard Personal Services include (but aren't limited to):

Personal Care Workers provide:

- Medication assistance.
- Daily domestic tasks, including- linen changes, laundry services, household duties.
- Assisting with communication aids
- Provide individualised personal care including, hygiene assistance.
- Monitor health & well-being, report concerns to RN or CCM on duty.
- Social activities & support.
- Transport services.
- Meal preparation, nutritional support.

Clinical Registered Nurses provide:

- Home safety checks including hazard identification.
- Wound assessment & ongoing management.
- Continence assessments & recommendations.
- Catheter care.
- Vital signs monitoring.
- Diabetes management.
- Infection prevention & control.
- Medication management & administration.
- Emergency management of acute care episodes.
- Liaise with ambulance service and hospital emergency department as required.

Pricing per fortnight	Level 1	Level 2	Level 3	Level 4
Your total fortnightly funding (FY 1.07.23 rate)	\$393.96	\$692.86	\$1,507.80	\$2,285.78
Less Care Management Fee	\$78.80	\$138.60	\$264.18	\$387.45
Less Package Management Fee	\$58.56	\$101.66	\$189.45	\$277.86
Remaining Funds for Services	\$256.60	\$452.60	\$1,054.18	\$1,620.47
Basic Daily Fee contribution	\$0			
Exit Fee	\$0			
Income Tested Fee	\$0 - \$35.95 per day. If you are a full pensioner, there is no income tested fee. This fee is based on income only, not assets and determined by Centrelink			

CARE MANAGEMENT

Care management includes the following components:

- Reviewing the Home Care Agreement.
- Developing individualised personal Care Plan and budget.
- Coordination and Scheduling of Services.
- Liaising with GP's, Medical specialist & Allied health clinicians.
- Ensuring care is aligned with other supports.
- Providing a point-of-contact for the client or their support network.
- Identifying and addressing risks to the client's safety.
- Assessing & ordering required equipment for personal care.
- Arranging social activities, support services & respite as required.
- Convening case conferences with GP & families as required.
- Ensuring all documentation is meeting Aged Care standards & is up to date.
- Supporting end of life choices and ensuring appropriate documentation is completed.

PACKAGE MANAGEMENT

Package Management covers the cost of ongoing administration and organisational activities associated in ensuring the smooth delivery of your Home Care Package. This includes the cost of preparing your Home Care Package statements and managing your package funds, claiming and reporting through government systems, and compliance and quality activities required as determined by the Government.

TERMS AND CONDITIONS

1. Fees and charges will be reviewed from time to time based on changes to labour rates and CPI.
2. All above rates are GST Exclusive. GST will be applied to selected services based on the ATO guidelines.
3. To avoid being charged for cancelled visits we require 24 hours notice.
4. Services are subject to availability of staffing and transportation.